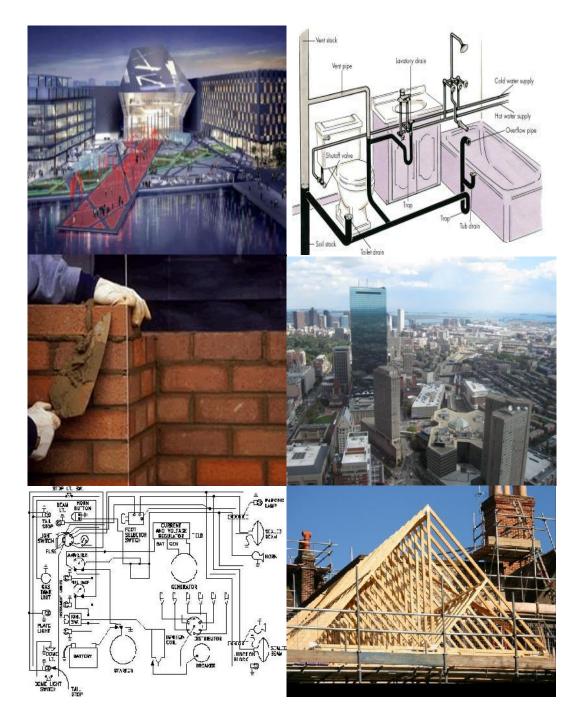
## COMPETENCY STANDARD-CONSTRUCTION SECTOR



# **CONSTRUCTION SUPERVISOR**

### **DIPLOMA LEVEL IV, FINAL DRAFT**

ADB Grant 0211-LAO-Strengthening Technical and Vocational Education and Training (STVET) Project







ADB Grant 0211-LAO Strengthening Technical and Vocational Education and Training (STVET) Project

## LAO PDR

Construction

**Occupation Area:** 

Job Title:

Construction Supervisor

**Competency Standard;** 

Construction Supervisor,

**Diploma Level 4** 

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## A Foreword

In order to ensure that the LAO PDR grows competitively over the coming years, we need to establish an ethos of excellence in everything that we do. This includes, particularly the Education & Employment sectors, as symbolised by Technical Vocational Education & Training (TVET)

Research has shown that countries without a functioning and effective TVET system will lose out in the competitiveness ratings, with a consequence negative impact on growth.

This Competency Standard was developed through the Strengthening Technical Vocational Education Training (STVET) Project, managed by SMEC with the support of the Asian Development Bank.

### A.1 Project Title;

Strengthening Technical Vocational Education & Training in the LAO PDR

### A.2 Project Donor & Number;

ADB Grant No. 0211-LAO (SF)

### B Purpose of this Competency Standard

The Purpose of the Competency Standard (CS) for the **Construction Supervisor** is to provide the basis for Competency Based Training (CBT) Programmes resulting in Competent Electrical Installers to support the Construction Sector in the Lao PDR.

#### C Competency Standard/Qualification Description/Job Description

This Competency Based Standard (CS) is for **Construction Supervisor Level 4**, which level is defined in the Prime Minister Decree Number 0036/PM published in 2011.

The qualification covers the Basic Common & Core Competencies required by the Construction Industry for **Construction Supervisors**.

Persons deemed competent following assessment based on this Competency Standard can:-

- Supervise work of others on a range of construction sites & environments
- Supervise construction works involving multi disciplines & environments
- Perform high level work involving decision making
- Be responsible for equipment
- Supervise interpretation of plans & designs
- Solve work problems using contracts, systems, methods, tools & information

This CS sits at NVQF Level 4 in Lao PDR, and is developed in line with CBT principles.

#### D Outline of this Competency Standard

This Competency Standard contains *Units of Competency* as detailed within. These **Units** form the basis for CBT Learning Programmes for Electrical Installer. Each **Unit** contains the **Elements of Competency**, with each **Unit** being able to stand alone when applied in a work situation.

Each **Unit** can be amended in content or structure to meet the evolving needs of the **Construction Supervisor**. Changes and amendments to this Competency Standard will be made in line with the existing Quality Assurance Procedures as approved by the appropriate authority.

This Competency Standard is structured in line with the approved Manual for Developing Competency Standards, developed as a part of the STVET programme.

For Quality Assurance purposes, each Unit is coded in line with the example below;-

#### Code Example

Occupation	Job	Sub Sector	Level	Unit Type	Unit No.	Version No
Construction	Construction (Supervisor)	0		Basic		
712	7120	0	4	1	01	01

Code example above displayed as;-712.7120.041.01.01

Each Competency Standard for a Job contains a mix of Units structured as follows:-Basic Units;Cover a range of OccupationsCommon Units;Common to jobs in the Construction SectorCore Units;Technical & Specific to this job

## E Basic Units of Competency

## Unit 1 Supervise application of key communication skills in the workplace

Basic				
Unit Code	712.7120.041.01.01			
Unit Descriptor	This unit covers the knowledge, skills and attitudes required to supervise the application of key communication skills in the workplace.			

### Unit 1 Elements & Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
LEEWENTS	Italicized terms are elaborated in the
	Range of Variables
1.1. Meet common and specific communication needs of clients and colleagues	<ol> <li>Specific communication needs of clients and colleagues are identified and met</li> <li>Different approaches are used to meet communication needs of clients and colleagues</li> <li>Conflict is addressed promptly and in a timely way and in a manner which does not compromise the standing of the organization</li> </ol>
2.1. Contribute to the development of communication strategies	<ul> <li>2.1 Strategies for internal and external dissemination of information are developed, promoted, implemented and reviewed as required</li> <li>2.2 Channels of communication are established and reviewed regularly</li> <li>2.3 Coaching in effective communication is provided</li> <li>2.4 Work related network and relationship are maintained as necessary</li> <li>2.5 Negotiation and conflict resolution strategies are used where required</li> <li>2.6 Communication with clients and colleagues is appropriate to individual needs and organizational objectives</li> </ul>
3. Represent the organization	<ul> <li>3.1 When participating in internal or external forums, presentation is relevant, appropriately researched and presented in a manner to promote the organization</li> <li>3.2 Presentation is clear and sequential and delivered within a predetermined time</li> <li>3.3 Utilize appropriate media to enhance presentation</li> <li>3.4 Differences in views are respected</li> <li>3.5 Written communication is consistent with organizational standards</li> <li>3.6 Inquiries are responded in a manner consistent with organizational standard</li> </ul>

4. Facilitate group discussion	4.1 Mechanisms which enhance effective group interaction is defined and implemented
	4.2 Strategies which encourage all group members to participate are used routinely
	4.3 Objectives and agenda for meetings and discussions are routinely set and followed
	4.4 Relevant information is provided to group to facilitate outcomes
	4.5 Evaluation of group communication strategies is undertaken to promote participation of all parties
	4.6 Specific communication needs of individuals are identified and addressed
5. Conduct interviews	5.1 A range of appropriate communication strategies are employed in interview situations
	5.2 Records of interviews are made and maintained in accordance with organizational procedures
	5.3 Effective questioning, listening and nonverbal
	communication techniques are used to ensure that the required message is communicated.

## Unit 1 Supervise application of key communication skills in the workplace

#### *Basic* Range of Variables

VARIABLES		RANGE
1. Strategies	1.1	Recognizing own limitations
	1.2	Referral to specialists
	1.3	Utilizing techniques and aids
	1.4	Providing written drafts
	1.5	Verbal and non-verbal communication
2. Effective group	2.1	Identifying and evaluating what is occurring within an
interaction		interaction in a non-judgmental way
	2.2	Using active listening
	2.3	Making decision about appropriate words, behaviour
	2.4	Putting together response which is culturally
		appropriate
	2.5	Expressing an individual perspective
	2.6	Expressing own philosophy, ideology and background
		and exploring impact with relevance to
		communication
3. Types of	3.1	Related to staff issues
Interview	3.2	Routine
	3.3	Confidential
	3.4	Evidential
	3.5	Non-disclosure
	3.6	Disclosure
4. Interview	4.1	Establish rapport
situations	4.2	Elicit facts and information
	4.3	Facilitate resolution of issues
	4.4	Develop action plans
	4.5	Diffuse potentially difficult situation

## Unit 1 Supervise application of key communication skills in the workplace

#### *Basic* Evidence Guide

	ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS
1.	Critical aspects of Competency	<ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1 Demonstrated effective communication skills with clients accessing service and work colleagues</li> <li>1.2 Supervised use of relevant communication techniques and strategies to meet client particular needs and difficulties</li> </ul>
2.	Underpinning knowledge	<ul> <li>2.1 Communication process</li> <li>2.2 Dynamics of groups and different styles of group leadership</li> <li>2.3 Communication skills relevant to client groups</li> </ul>
3.	Underpinning Skills	<ul> <li>3.1 Full range of communication techniques including:</li> <li>3.1.1 Full range of communication</li> <li>3.1.2 Active listening</li> <li>3.1.3 Feedback</li> <li>3.1.4 Interpretation</li> <li>3.1.5 Role boundaries setting</li> <li>3.1.6 Negotiation</li> <li>3.1.7 Establishing empathy</li> <li>3.2 Communication skills required to fulfill job roles as specified by the organization</li> </ul>
4.	Resource Implications	<ul> <li>The following resources MUST be provided:</li> <li>4.1. Variety of Information</li> <li>4.2. Communication tools</li> <li>4.3. Simulated workplace</li> </ul>
5.	Methods of Assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be</i> <i>Valid, Sufficient &amp; Current</i>
6.	Context for Assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

## Unit 2 Supervise development of teams & individuals

Basic				
Unit Code	712.7120.041.02.01			
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to supervise the planning of individual and team development needs and facilitate the development of workgroups			

## Unit 2 Elements & Performance Criteria

ELEMENTS	PERF	ORMANCE CRITERIA
	Italicized	terms are elaborated in the
		Range of Variables
1. Supervise team	•	ning and development needs
leadership	•	in line with <b>organizational</b>
development	requirements	
	needs is collabo	meet team leadership developmental ratively developed and implemented
		e encouraged to self-evaluate d identify areas for improvement
	-	erformance of team leaders & members aluated against planned outcomes.
2. Foster individual and organizational	5	evelopment program goals and dentified to match the needs.
growth	learning goals, t	ery methods are appropriate to the the learning style of participants & juipment and resources
	.3. Supervise work	place learning and coaching/ mentoring vidual and team achievement of
		timelines required for learning activities d approved in accordance with equirements
3. Monitor and evaluate workplace learning		individuals, teams is used to identify and ovements in future learning
learning	2. Supervised outc individuals/team determine the ef	omes and performance of s are assessed and recorded to fectiveness of development programs f additional support
	.3. Modifications to	learning plans are negotiated to improve d effectiveness of learning
	line with SOP &	
4. Develop team commitment and	1. Open communio information is us	cation processes to obtain and share sed by team
cooperation		eached by consensus in accordance with

	4.3.	the teams agreed roles and responsibilities Mutual concern and support is developed within the team
5. Facilitate	5.1.	
accomplishment of		and communication processes
organizational goals	5.2.	Teams members developed individual and joint
		responsibility for their actions
	5.3.	Collaborative efforts are sustained to attain organizational goals

## Unit 2 Supervise the development of teams & individuals Basic

Range c	of Variables	
		_

VARIABLES	RANGE
1. Learning & development	1.1 Supervision, Coaching, mentoring.
needs	1.2 Formal/informal learning program
	1.3 Internal/external training provision
	1.4 Work experience/exchange/opportunities
	1.5 Personal study
	1.6 Career planning/development
	1.7 Performance appraisals
	1.8 Workplace skills assessment
	1.9 Recognition of prior learning
2. Monitor performance	<ol> <li>Quality assurance and/or procedures manuals.</li> </ol>
	<ol><li>Goals, objectives, plans, systems and processes</li></ol>
	2.3. Legal and organizational policy/guidelines and requirements
	2.4. Safety policies, procedures and programs
	2.5. Confidentiality and security requirements
	2.6. Business and performance plans
	2.7. Ethical standards
	2.8. Quality and continuous improvement
	processes and standards
3. Feedback	Formal/informal performance appraisals
	3.1. Obtaining feedback from supervisors &
	Colleagues.
	3.2. Obtaining feedback from clients
	3.3. Personal and reflective behaviour strategies
	3.4. Routine and organizational methods for
	monitoring service delivery
4. Learning delivery	4.1 On the job coaching or mentoring
methods	4.2 Problem solving
	4.3 Presentation/demonstration
	4.4 Formal course participation
	4.5 Work experience
	4.6 Involvement in professional networks
	4.7 Conference and seminar attendance
	4.8 Induction

#### Unit 2 Supervise development of teams & individuals. Basic Evidence Guide

ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS	
<ol> <li>Critical aspects of Competency</li> </ol>	<ul> <li>Assessment requires evidence that the candidate::</li> <li>1.1. Identified and supervised learning opportunities for team members</li> <li>1.2. Gave and received feedback constructively</li> <li>1.3. Supervised participation of individuals in team work</li> </ul>	
2. Underpinning Knowledge	<ul> <li>1.4. Negotiated learning plans to improve the effectiveness of learning</li> <li>1.5. Prepared learning plans to match skill needs</li> <li>2.1. Supervision, Coaching and mentoring principles</li> <li>2.2. How to work effectively with team members with diverse work styles, aspirations, cultures</li> </ul>	
	<ul> <li>and perspective</li> <li>2.3. How to facilitate team development and improvement</li> <li>2.4. Learning theory</li> <li>2.5. Methods and techniques for extracting and interpreting feedback</li> </ul>	
	<ul><li>2.6. Methods for identifying and prioritizing personal development opportunities and options</li><li>2.7. Career paths and competency standards in the industry</li></ul>	
3. Underpinning Skills	<ul> <li>3.1. Listening Skills.</li> <li>3.2. Planning Skills</li> <li>3.3. Learning methods/domains (Blooms taxonomy etc)</li> <li>3.4. Communication skills including receiving feedback and reporting, maintaining effective relationships and conflict management</li> <li>3.5. Coaching and mentoring skills</li> <li>3.6. Monitoring &amp; evaluation skills</li> <li>3.7. Reporting skills to organize information; assess information for relevance and accuracy; identify and elaborate on learning outcomes</li> <li>3.8. Facilitation skills to conduct small group training sessions</li> <li>3.9. Interpersonal skills</li> </ul>	
4. Resource Implications	<ul><li>The following resources should be provided:</li><li>4.1. Materials relevant to the proposed activity or tasks</li></ul>	

5. Methods of Assessment	Competency may be assessed through:- 5.4. Observation 5.5. Portfolio/Interview 5.6. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will</i> <i>be Valid, Sufficient &amp; Current</i>	
6. Context for Assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines.</li> </ul>	

#### Unit 3 Supervise problem solving techniques in the workplace

#### Basic

Unit Code	712.7120.041.03.01	
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to supervise the problem solving techniques in the workplace.	

#### Unit 3 Elements & Performance Criteria

ELEMENTS		PERFORMANCE CRITERIA
		Italicized terms are elaborated in the
		Range of Variables
1.	Problem analysis	1.1. Supervise <i>evaluation and reporting techniques</i> & reports
		<ol> <li>Supervise development of possible cause &amp; solution statements based on findings</li> </ol>
2.	Solution identification	2.2. Supervise resolution decision making process in accordance with relevant procedures
		2.2. Strengths and weaknesses of possible options are considered
3.	Solution planning	3.1. Solution based report is prepared
		3.2. Recommendations are presented to appropriate personnel
4.	Solution	4.1. Measurable objectives are identified
	implementation &	4.2. Resource needs are identified
	supervision	4.3. Timelines are identified in accordance with plan
		4.4. Corrective actions process is supervised
		4.5. Recommendations are actioned & recorded
5.	Monitor outcomes	5.1. Recommendations are prepared and submitted to line with procedures.
		5.1. Supervised implementation of processes and improvements.

#### Unit 3 Supervise problem solving techniques in the workplace. Basic Range of Variables

	VARIABLES	RANGE
1.	Area of responsibility	Variables may include but are not limited to: 1.1. Work environment 1.2. Problem solution processes 1.3. Monitoring & evaluation 1.4. Preventative maintenance and diagnostic policy 1.5. Roles and technical responsibilities
2.	SoP, QMS, OHS	<ul> <li>2.1. As per company, statutory and vendor requirements (SoP &amp; QMS)</li> <li>2.2. Ergonomic and environmental regulations/factors must be considered during the demonstration of this competency</li> <li>2.3. Cause &amp; solution statements.</li> </ul>
3.	Communication	<ul> <li>Variables may include but are not limited to:</li> <li>3.1. Listening</li> <li>3.1. Hand written and printed material</li> <li>3.1. Electronic mail.</li> <li>3.2. Verbal communication</li> <li>3.3. Sign language</li> <li>3.4. Display units/environments.</li> </ul>
4.	Documentation	<ul> <li>4.1. Audit trails</li> <li>4.2. Quality Assurance Procedures</li> <li>4.3. Technical &amp; Operating standards</li> <li>4.4. Cause &amp; solution records</li> <li>4.5. Corrective action records</li> </ul>

#### Unit 3 Supervise problem solving techniques in the workplace Basic Evidence Guide

ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS		
<ol> <li>Critical aspects of Competency</li> <li>Underpinning Knowledge</li> </ol>	<ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1. Analyzed the problem</li> <li>1.5. Identified possible solutions</li> <li>1.5. Implemented solutions</li> <li>1.5. Recommended solutions to higher management</li> <li>1.5. Outcome evaluated/monitored</li> <li>2.1. QMS organizational systems and functions</li> <li>2.2. Maintenance practices &amp; data management</li> <li>2.3. Data management hardware and software</li> <li>2.4. Knowledge of the client business domain</li> <li>2.5. Broad knowledge base of diagnostic tools</li> </ul>		
	<ul><li>2.6. General principles of OHS</li><li>2.7. Divisional/unit responsibilities</li></ul>		
3. Underpinning Skills	<ul> <li>3.1 Supervise decision making by individuals &amp; teams</li> <li>3.2 Communication skills applied</li> <li>3.3 Supervise Teamwork in reference to personal responsibility</li> <li>3.4 Time management as applied to self-management.</li> <li>3.5 Analytical skills in relation to routine malfunctions.</li> <li>3.6 General customer service skills displayed.</li> <li>3.7 Consistently &amp; effectively applying questioning and active listening skills</li> </ul>		
4. Resource Implications	<ul> <li>4.1. Assessment may require access to an operating plant over an extended period of time, or a suitable method of gathering evidence of operating ability over a range of situations.</li> <li>4.2. A bank of scenarios/case studies/what ifs</li> <li>4.3. A bank of questions to determine the reasoning behind the observable actions.</li> </ul>		
5. Methods of Assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be</i> <i>Valid, Sufficient &amp; Current</i>		

6. Context for Assessment	6.1. Competency may be assessed in the workplace or in an accredited workplace environment
	<ol> <li>Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines.</li> </ol>

Unit 4	Supervise data collection and analysis in the workplace.	
Basic		
Unit Code	712.7120.041.04.01	
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to	
	supervise the collection & processing of data in the workplace	

#### Unit 4 Elements & Performance Criteria

	ELEMENTS	PERFORMANCE CRITERIA		
		Italicized terms are elaborated in the		
		Range of Variables		
1.	Study information requirements	1.1. Needs are identified using established research procedures		
	loquionono	1.2. Relevant forms and recording systems are used to gather the information.		
		1.3. Respondents are selected to implement survey / research based on established procedures.		
2.	Data processed	2.1. Data are collected and collated based on the prescribed method.		
		2.2. Relevant data are used as references in accordance with the objectives of the program.		
		2.3. Information is compiled according to the required form.		
3.	Analyse, interpret and organize information	<ul><li>3.1. Data are analysed using relevant methodologies</li><li>3.2. Where applicable, statistical analysis/methods are employed according to the objectives of the program</li></ul>		
	gathered	3.3. Graphs and other visual presentations are prepared to facilitate analysis / interpretation of information		
4.	Present findings/ recommendation	4.1. Report on recommendations are prepared in line with procedures		
	S	4.2. Recommendations are presented to appropriate personnel.		
		4.3. Recommendations are followed-up & monitored as appropriate.		

## Unit 4, Supervise data collection and analysis in the workplace Basic

## Range of Variables

VARIABLES	RANGE
1. Research procedures	1.1. Front-end analysis
	1.2. Surveys
	1.3. Interviews
	1.4. Functional analysis
2. Forms	May include but not be limited to:
	2.1. Survey forms/Questionnaires
	2.2. Personal information/Profile
	2.3. Accident report form
	2.4. Requisition slip
	2.5. Job orders
	2.6. Purchase request form
	2.7. Incident report form
3. Methodologies	3.1. Qualitative methods
	3.2. Quantitative methods
4. Statistical	4.1. Averages (Mean, Median, Mode)
analysis/methods	4.2. Percentage
	4.3. Ranks
	4.4. Frequency Distribution
	4.5. Statistical test
5. Data & Information	5.1. Raw data
	5.2. Processed & packaged data
	5.3. Papers/Research etc

#### Unit 4 Supervise data collection and analysis in the workplace Basic Evidence Guide

Evidence Guide			
ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS		
1. Critical aspects of Competency	<ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1. Determined information requirements based on organizational goals and objectives.</li> <li>1.2. Used relevant forms and recording systems to gather data</li> <li>1.3. Processed data based on the objectives of the program</li> <li>1.4. Utilized relevant research methods based on the objective of the program</li> <li>1.5. Analysed and organised information gathered</li> <li>1.6. Submitted/Disseminated technical reports to program</li> </ul>		
2. Underpinning Knowledge	<ul> <li>concerned personnel</li> <li>2.1. Data processing, Information analysis and interpretation</li> <li>2.2. Research methods <ul> <li>2.2.1. Qualitative</li> <li>2.2.2. Quantitative</li> <li>2.2.3. Statistical</li> </ul> </li> <li>2.3. Report writing</li> <li>2.4. Use of relevant software <ul> <li>2.4.1. Spread-sheets</li> <li>2.4.2. Presentation graphics</li> <li>2.4.3. Work processor</li> <li>2.4.4. Statistical package</li> </ul> </li> </ul>		
3. Underpinning Skills	<ul><li>3.1. Effective Communication skills</li><li>3.2. Research &amp; Analysis techniques &amp; processes</li><li>3.3. Data reading &amp; interpretation</li><li>3.4. Problem solving</li></ul>		
4. Resource Implications	<ul> <li>4.1. Workplace or assessment location</li> <li>4.2. Access to office equipment and facilities relevant to the unit</li> <li>4.3. Case studies/scenarios</li> </ul>		
5. Methods of Assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will</i> <i>be Valid, Sufficient &amp; Current</i>		

6. Context for Assessment	6.1. 6.2.	Competency may be assessed in the workplace or in an accredited workplace environment Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines
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#### Unit 5 Plan & organise work for several work teams

Basic	
Unit Code	712.7120.041.05.01
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to plan & organise work for several work teams

#### **Elements & Performance Criteria**

	ELEMENTS		PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables
1.	Set objectives	1.1 1.2	<i>Work Objectives</i> set are consistent with and linked to work activities in accordance with organizational aims Objectives are stated as measurable targets with clear time frames
		1.3	Support and commitment of team members are reflected in the objectives
2.	Plan and schedule work activities	2.1.	Tasks/work activities to be completed are identified and prioritized as directed
		2.2.	Tasks/work activities are broken down into steps in accordance with agreed set time frames
		2.3.	Resources are allocated as per requirements of the activity
		2.4.	Schedule of work activities is coordinated with personnel concerned
3.	Implement work plans	3.1.	Work methods and practices are identified in consultation with personnel concerned
		3.2.	Work plans are implemented in accordance with set time frames, resources & standards
		3.3.	Appropriate actions are implemented at all times
4.	Monitor work activities	4.1.	Work activities & performances are monitored and compared with set objectives
		4.2.	Deviations from work activities are reported and recommendations are in accordance with set standards
		4.3.	Reporting requirements are complied in accordance with SoP's & QMS
		4.4.	Reports are and maintained in accordance with standard operating procedures
5.	Evaluate works plans & activities	5.1.	Plans, strategies & implementation outcomes are evaluated with teams in line with SoP's & QMS
		5.2.	Evaluation outcomes are recorded and actioned as required.
		5.3.	All evaluation data is recorded and used to provide team & supervisor <i>feedback.</i>

## Unit 5 Plan & organise work for several work teams. Basic

## Range of variables

	VARIABLES	RANGE
1.	Objectives	1.1. Specific
2.	Resources	1.2. General 2.1. Personnel
Ζ.	Resources	2.1. Equipment & technology
		2.3. Services
		2.4. Supplies & materials
		2.5. Sources for accessing specialist advice
		2.6. Budget
3.	Schedule work	3.1. Daily
		3.2. Work-based
		3.3. Contractual
		3.4. Regular
		3.5. Confidential
		3.6. Disclosure
		3.7. Non-disclosure
4.	Work practices, standards &	4.1. Legislated regulations & codes of practices
	systems	<ul><li>4.2. Standard Operating Procedures</li><li>4.3. Quality Management Systems</li></ul>
	Systems	4.4. OHS regulations
5.	Work Plans	5.1. Daily
0.		5.2. Project
		5.3. Programme
		5.4. Organisation
		5.5. Resources
		5.6. Skills development
		5.7. Management
6.	Feedback	6.1. Reports
	mechanisms	6.2. Verbal (formal & informal)
		6.3. Questionnaire
		6.4. Survey

Unit 5	Plan & organise work for several work teams.
Basic	
Evidenc	e Guide

	ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS
1.	Critical Aspects of Competency	<ul> <li>Assessment requires evidence that the candidate:</li> <li>1.1. Set objectives</li> <li>1.2. Planned &amp; scheduled activities</li> <li>1.3. Implemented work plans</li> <li>1.4. Monitored work activities</li> <li>1.5. Reported on work plans &amp; activities</li> <li>1.6. Evaluated &amp; provided feedback on work plans &amp; activities</li> </ul>
2.	Underpinning knowledge	<ul> <li>2.1. Organisation strategic plan</li> <li>2.2. SOP's</li> <li>2.3. QMS</li> <li>2.4. OHS</li> <li>2.5. Team work &amp; consultation strategies</li> </ul>
3.	Underpinning skills	<ul> <li>3.1. Planning</li> <li>3.2. Organising</li> <li>3.3. Coordinating</li> <li>3.4. Communication</li> <li>3.5. Interpersonal</li> <li>3.6. Motivation</li> <li>3.7. Presentation</li> <li>3.8. Reporting</li> </ul>
4.	Resource implications	<ul> <li>4.1. Tools, equipment, materials &amp; facilities appropriate to planned activities</li> <li>4.2. Work plans &amp; schedules</li> <li>4.3. Relevant supporting documents (drawings etc)</li> </ul>
5.	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be</i> <i>Valid, Sufficient &amp; Current</i>
6.	Context for Assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

Unit 6,	Supervise environmental protection implementation	
Basic		
Unit Code	712.7120.041.06.01	
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to supervise environmental protection implementation in the workplace.	

## Elements & performance criteria

ELEMENTS	PERFORMANCE CRITERIA
	Italicized terms are elaborated in the
	Range of Variables
1. Adopt environmental	1.1. Environmental legislations/conventions and local
protection policy &	regulations are identified & adopted
principles.	1.2. Industrial standard/environmental practices are
	identified according to various environmental concerns
	& impact.
	1.3. Environmental management support systems are
	established & operational
2. Implement specific	2.1. Programs/Activities are identified according to
environmental	organizations policies and guidelines
programs.	2.2. Individual roles/responsibilities are determined and
	performed based on the activities identified
	2.3. Environmental issues are identified & resolved in
	accordance with organizations' policies and guidelines
	2.4. Environmental stakeholders are consulted based on
	company environmental guidelines.
3. Monitor activities on	3.1. Activities are periodically monitored and evaluated
environmental	according to the objectives of the environmental
protection /programs	programme.
	3.2. Feedback from stakeholders are gathered and
	considered in proposing enhancements to the
	program based on consultations. 3.3. Data gathered are analysed based on environmental
	<ol> <li>Data gathered are analysed based on environmental requirements.</li> </ol>
	3.4. Environmental protection recommendations are made
	& submitted based on the findings.
	3.5. Environmental non-compliance issues are reported,
	monitored and managed.

Unit 6, Basic	Supervise environmental protection implementation
Basic	

Range of Variables

	VARIABLES	RANGE
1.	Regulations, policy, procedures	<ul> <li>1.1. Clean air act/law</li> <li>1.2. Clean water act/law</li> <li>1.3. Solid waste management</li> <li>1.4. Montreal protocol</li> <li>1.5. Kyoto protocol</li> </ul>
2.	Environmental aspects	<ul> <li>2.1. Air, water &amp; noise pollution</li> <li>2.2. Solid waste management</li> <li>2.3. Deforestation &amp; soil erosion</li> <li>2.4. Radiation, radio frequency, microwaves, chemicals</li> <li>2.5. Electrical materials &amp; components safe recycling &amp; storage.</li> </ul>
3.	Environmental standards	<ul> <li>3.1. ISO 4001: 2004 &amp; ISO 4004: 2004</li> <li>3.2. ECC standards</li> <li>3.3. Company environmental standards</li> <li>3.4. ISO Internal &amp; External auditor standards</li> </ul>
4.	Environmental auditing	<ul><li>4.5. Time structured</li><li>4.6. Individual &amp; team</li><li>4.7. Auditing data reports.</li></ul>
5.	Activities	<ul> <li>5.1. Waste disposal (on-site and off-site)</li> <li>5.2. Repair and maintenance of equipment.</li> <li>5.3. Treatment, disposal &amp; clean-up operations.</li> <li>5.4. Laboratory and analytical test.</li> <li>5.5. Supervision, Auditing, Monitoring and evaluation</li> <li>5.6. Environmental advocacy programmes.</li> <li>5.7. Reporting and compliance enforcement</li> </ul>

Unit 6	Supervise environmental protection implementation.
Basic	
Evidenc	e Guide

	ASPECTS OF	EVIDENCE REQUIREMENTS
1.	Competency Critical aspects of competency	<ol> <li>Application of environmental legislation policy &amp; procedures relating to a range of environmental issues.</li> <li>Experienced in standard industrial environmental practices covering a range of environmental issues.</li> <li>Implemented, monitored &amp; audited environmental practices based on EMS</li> <li>Resolved &amp; reported on environmental problems and non-compliances based on EMS &amp; existing legislation</li> </ol>
2.	Underpinning knowledge	<ul> <li>2.1. ISO 14001;2004, 14004;2004</li> <li>2.2. Company EMS, policy &amp; procedures</li> <li>2.3. Environmental protocols</li> <li>2.4. Supervisory principles</li> <li>2.5. Internal &amp; external auditor (EMS)</li> <li>2.6. Compliance &amp; non compliance</li> </ul>
3.	Underpinning skills	<ul> <li>3.1. Supervisory skills</li> <li>3.2. Management of ISO 14001;2004, 14004;2004</li> <li>3.3. EMS Auditing skills</li> <li>3.4. Research &amp; analysis.</li> <li>3.5. Fault finding &amp; solution planning</li> <li>3.6. Report writing</li> </ul>
4.	Resource implications	<ul> <li>The following resources must be provided;-</li> <li>4.1. Assessment location</li> <li>4.2. Assessment package, including case studies.</li> <li>4.3. Legislation &amp; Standards</li> <li>4.4. EMS policy &amp; procedures</li> </ul>
5.	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be</i> <i>Valid, Sufficient &amp; Current</i>
6.	Context of assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines.</li> </ul>

F. Unit 1 Common	Common Units of Competency Supervise preparation of materials & tools & equipment
Unit Code	712.7120.042.01.01
Unit Descriptor	This unit of Common Competency covers the knowledge, skills and attitudes required in supervising the preparation of construction materials, tools & equipment for assigned tasks.

#### Unit 1 Elements & Performance Criteria

	ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables
1.	Supervise planning of resource requirements.	<ul> <li>1.1 <i>Resource requirements are planned for</i> as per job requirements</li> <li>1.2 Quantity and <i>description of materials</i> conform with the job requirements</li> <li>1.3 Resource planning list approved by supervisor in line with <i>Standard Operating Procedures(SOP)</i></li> </ul>
2.	Supervise requisition & acceptance of resources	<ul><li>2.1 Supervisor approves request for materials, equipment, and tools according to the SOP.</li><li>2.2 Resource acceptance and fit for use check is supervised and recorded in line with SOP.</li></ul>

#### Unit 1 Supervise preparation of materials & tools & equipment Common Range of Variables

	VARIABLES	RANGE
1.	Materials, Tools,	Including but not limited to;-
	Equipment	1.1 Electrical supplies
		1.2 Structural
		1.3 Plumbing
		1.4 Welding/pipefitting
		1.5 Carpentry
		1.6 Masonry
2.	Description of Materials	Requisition & Specification to include
	Tools, equipment	2.1 Brand name
		2.2 Size
		2.3 Capacity
		2.4 Application scope & range
		2.5 Supervisor sign off
3.	Standard Operating	SOP & QMS covering, but not limited to;-
	Procedures/Quality	3.1 Job orders
	Management Systems	3.2 Requisition orders
		3.3 Borrower slips
		3.4 Non-compliance records
		3.5 Acceptance records
		3.6 Resource management reports

#### Unit 1 Supervise preparation of materials & tools & equipment Common Evidence Guide

	ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS	
1.	Critical aspects of competency	<ul> <li>Assessment requires evidence that the candidate has:-</li> <li>1.1 Supervised the identification &amp; planning of resource materials according to quantity and job requirements</li> <li>1.2 Supervised the acceptance of materials, equipment and tools according to the list prepared and as per company SOP.</li> <li>1.3 Supervised the inspection of materials, tools &amp; equipment as per quantity and job specifications</li> <li>1.4 Approved the equipment, tools &amp; equipment as per SOP/QMS</li> </ul>	
2.	Underpinning knowledge	<ul> <li>2.1 Functions &amp; types of construction equipment, tools &amp; materials.</li> <li>2.2 Application &amp; management of forms and data records.</li> <li>2.3 Procedure implementation processes</li> </ul>	
3.	Underpinning skills	<ul> <li>3.1 Supervising preparation of tools, equipment &amp; materials</li> <li>3.2 Supervising management of tools, equipment &amp; materials.</li> <li>3.3 Supervising implementation of various procedures</li> </ul>	
4.	Resource implications	<ul> <li>The following resources should be provided:</li> <li>4.1 Workplace location</li> <li>4.2 Required relevant materials, tools &amp; equipment</li> <li>4.3 Relevant plans, drawings, procedures &amp; specifications</li> </ul>	
5.	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will</i> <i>be Valid, Sufficient &amp; Current</i>	
6.	Context of assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>	

## Unit 2 Supervise compliance with procedures, specifications & manuals

#### Common

Unit Code	712.7120.042.02.01
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required to supervise compliance with operating procedures, supporting specifications & manuals.

#### Unit 2 Elements & Performance Criteria

	ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables
1.	Review SOP's, specifications & manuals.	<ol> <li>Supervise status review of SoP's for approved reports and compliance records in line with <i>QMS requirements</i>.</li> <li>Existing specifications &amp; manuals are reviewed as fit for use as per job requirements, in line with SOP &amp; QMS.</li> </ol>
2.	Interpret compliance of SOP, manuals & specifications	<ul> <li>2.1 Relevant documents are applied to work processes</li> <li>2.2 <i>Compliance requirements</i> are interpreted, &amp; applied to a range of work processes.</li> </ul>
3.	Recording & reporting	<ul> <li>3.1 Compliance data is recorded for a range of work activities according to job &amp; SoP requirements</li> <li>3.2 Supervise the process of recording all non-compliance data &amp; actions.</li> <li>3.3 Ensure that all correct work processes are interpreted in accordance with information contained on the manual or specifications.</li> <li>3.4 Supervise storage/processing of documents and reports</li> </ul>

## Unit 2 Supervise compliance with procedures, specifications & manuals Common

## Range of Variables

	VARIABLES	RANGE
1.	Technical documentation	<ul> <li>1.1 Manufacturer's Specification Manual</li> <li>1.2 Repair Manual</li> <li>1.3 Maintenance Procedure Manual</li> <li>1.4 Periodic Maintenance Manual.</li> </ul>
2.	Quality Management System documentation	<ul><li>2.1. ISO 9002 (Quality Management)</li><li>2.2. ISO 14000 (Environment)</li><li>2.3. ISO 19011 Auditing (Internal &amp; external)</li></ul>

Unit 2	Supervise compliance with procedures, specifications &
	manuals.

Common	
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Evidence Guide		
1. Critical aspects	Assessment requires that the candidate:	
of competency	1.1 Identified and accessed specification/manuals	
	as per job requirements	
	1.2 Interpreted manuals in accordance with industry	
	practices	
	1.3 Applied information in manuals according to the	
	given task	
	1.4 Stored manuals in accordance with company	
	requirements	
2. Underpinning Knowledge	2.1. Electric Installation manuals used in	
	construction sector	
	2.2. Identification of symbols used in the manuals	
	2.3. Identification of units of measurements	
	2.4. Unit conversion	
	2.5. Compliance documents & records	
3. Underpinning skills	3.1. Supervisory processes	
	3.2. Interpretation of construction manuals and	
	specifications	
	3.3. Accessing information and data	
	3.4. Monitoring & evaluation	
4 Decourse implications	3.5. Reporting	
4. Resource implications	The following resources should be	
	available/provided: 4.1 Technical manuals/catalogues relevant to	
	construction sector/Electrical Installation	
	4.2 Relevant Quality & Environmental standards	
5. Methods of assessment	Competency may be assessed through:-	
5. Methods of assessment	5.1. Observation	
	5.2. Portfolio/Interview	
	5.3. Questioning	
	Assessment of knowledge & underpinning skills may	
	be combined	
	Evidence provided for Competency determination will	
	be Valid, Sufficient & Current	
6. Context of assessment	6.1. Competency may be assessed in the workplace	
	or in an accredited workplace environment	
	6.2. Competency assessment must be undertaken in	
	accordance with the Lao PDR CBT assessment	
	guidelines	

#### Unit 3 Supervise interpretations of technical drawings & plans

#### Common

Unit Code	712.7120.042.03.01
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required when supervising the interpretation of drawings, data and work plans by team members.

#### Unit 3 Elements & Performance Criteria

	ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables
1.	Analyse signs, symbols and data	<ul> <li>1.1 <i>Technical plans</i> are obtained according to job requirements</li> <li>1.2 Drawings and data are clarified according to job</li> </ul>
		specifications 1.3 Signs symbols and data are determined according to <i>classification</i> or as appropriate in <i>drawings</i>
2.	Interpret technical drawings and work plans	<ul> <li>2.1 Resources are identified &amp; listed according to the <i>drawing &amp; work plan</i></li> <li>2.2 Drawing &amp; plan defects identified &amp; recorded as required</li> <li>2.3 Supervisor &amp; team match existing/available resources to job requirements</li> </ul>
3.	Approve drawings & plans	<ul> <li>2.4 Work plan is finalised following the interpretation</li> <li>3.2. Supervisor approves any/all drawing/plan changes.</li> <li>3.2. Non compliances listed and feedback provided to issuing source (drawings &amp; plans)</li> </ul>

#### Unit 3 Supervise interpretations of technical drawings & plans Common Range of Variables

	VARIABLES	RANGE
1.	Technical plans	Including but not limited to:
	·	1.1 Electrical plans
		1.2 Construction plans
		1.3 Architectural plans
		1.4 Plumbing plans
		1.5 Job requirements
		1.6 Installation instructions
		1.7 Components instruction
2.	Work Plans	1.5. Milestones
		2.6. Gantt Charts
		2.7. Bar Charts
		2.8. Timelines
		2.9. PERT
		2.10. Resources
		2.11. Budgets
3.	Classification	3.1. Electrical
		3.2. Mechanical
		3.3. Plumbing
4	Danuia an	3.4. Construction
4.	Drawings	Technical & Construction Drawings including;
		4.1. Orthographic views (Front, R&L side view, Top, Pictorial)
		4.2. Schematic diagram
		4.3. Electrical Installation
		4.4. Plumbing Installation
		4.5. Welding
		4.6. Drawing symbols & lines
5.	Drawing resources	5.1. Computer hardware & relevant software
0.	Drawing resources	5.2. Technical Drawing tools & equipment & related
		resources

#### Unit 3 Supervise interpretations of technical drawings & plans Common Evidence Guide

Evidence Guide	
ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS
<ol> <li>Critical aspects of competency</li> </ol>	<ul> <li>Assessment requires that the candidate:</li> <li>1.1 Supervised interpretations of technical drawings according to work plan, job requirements and classifications</li> <li>1.2 Supervised the identification of supporting resources</li> <li>1.3 Supervised the development of the work plan to approval stage.</li> <li>1.4 Determined job specifications based on working/ technical drawing</li> </ul>
2. Underpinning knowledge	<ul> <li>2.1 Mathematics <ul> <li>Linear measurement</li> <li>Dimension</li> <li>Unit conversion</li> </ul> </li> <li>2.2 Drawings &amp; Plan specifications <ul> <li>Electrical, mechanical plan, symbols and abbreviations</li> <li>Drawing standard symbols</li> </ul> </li> </ul>
3. Underpinning skills	<ul> <li>3.1 Interpreting technical plans</li> <li>3.2 Matching specification details with existing resources</li> <li>3.3 Completion of range of drawings/orthographic drawings</li> </ul>
4. Resource implication	¥
5. Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be</i> <i>Valid, Sufficient &amp; Current</i>
6. Context of assessment	<ul> <li>6.1. Competency may be assessed in the workplace or in an accredited workplace environment</li> <li>6.2. Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

Unit 4 Common	Approve drawings & plans	
Unit Code	712.7120.042.04.01	
Unit Descriptor	This Unit covers the Skills Knowledge & Attitudes required when supervising technical & mathematical calculations.	

## Unit 4 Elements & Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables		
1. Preparation	<ol> <li>Supervised selection of components to be measured according to the defined <i>geometric shape</i></li> <li>Measuring tools are selected/identified as per object to be measured/job requirements</li> <li>Correct specifications are obtained in line with <i>SOP</i></li> <li>Appropriate measuring instruments are selected according to job requirements.</li> </ol>		
2. Carry out measurements and calculations	<ul> <li>according to job requirements.</li> <li>2.1 Accurate measurements are obtained, calculated &amp; recorded</li> <li>2.2 Numerical computation is self-checked and corrected for accuracy</li> <li>2.3 Instruments are read to the limit of accuracy of the tool</li> <li>2.4 Supervised systems of measurement identification and conversion according to job requirements/ISO</li> </ul>		

## Unit 4 Supervise technical & mathematical calculations Common

VARIABLES	RANGE			
1. Geometric shapes	Including but is not limited to: 1.1 Round 1.2 Square 1.3 Rectangular 1.4 Triangle 1.5 Sphere 1.6 Conical			
2. Measuring instruments	Depending on the task & geometric shape instruments will Include but not be limited to: 2.1 Range of Micrometers, Verniers, Gauges 2.2 Straight edge 2.3 Try-square	<ul> <li>2.4 Protractor</li> <li>2.5 Steel rule</li> <li>2.6 Voltmeter</li> <li>2.7 Ammeter</li> <li>2.8 Mega-ohmeter</li> <li>2.9 Kilowatt hour meter</li> <li>2.10 Thermometers</li> </ul>		
3. Measurements and calculations	<ul> <li>3.1 Linear</li> <li>3.2 Volume</li> <li>3.3 Area</li> <li>3.4 Wattage</li> <li>3.5 Voltage</li> <li>3.6 Resistance</li> <li>3.7 Amperage</li> <li>3.8 Frequency</li> <li>3.9 Impedance</li> <li>3.10 Conductance</li> <li>3.11 Capacitance</li> </ul>	<ul> <li>3.12 Displacement</li> <li>3.13 Inside diameter</li> <li>3.14 Circumference</li> <li>3.15 Length</li> <li>3.16 Thickness</li> <li>3.17 Outside diameter</li> <li>3.18 Taper</li> <li>3.19 Out of roundness</li> <li>3.20 Oil clearance</li> <li>3.21 End play/Thrust clearance</li> </ul>		

### Unit 4 Supervise technical & mathematical calculations Common Evidence Guide

ASPECTS OF	EVIDENCE REQUIREMENT
COMPETENCY	
1. Critical aspects of competency	<ul> <li>Assessment requires that the candidate has:-</li> <li>1.1 Selected and prepared appropriate measuring instruments in accordance with job requirements</li> <li>1.2 Performed measurements and calculations according to job requirements/ ISO</li> </ul>
2. Underpinning knowledge	<ul> <li>2.1 Mathematics &amp; Mensurations</li> <li>Trigonometric functions</li> <li>Algebraic equations</li> <li>Linear measurement</li> <li>Dimensions</li> <li>Unit conversion</li> <li>Ratio and proportion</li> </ul>
3. Underpinning skills	<ul> <li>3.1 Calculate using addition, subtraction, multiplication, division, trigonometry functions and algebraic equations&amp; algebra</li> <li>3.2 Visualizing objects and shapes</li> <li>3.3 Calculate for volume, areas, perimeters of plane and geometric figures.</li> <li>3.4 Supervision &amp; recording of resulting data</li> </ul>
4. Resource implications	
5. Methods of assessment	<ul> <li>Competency may be assessed through:-</li> <li>5.1. Observation</li> <li>5.2. Portfolio/Interview</li> <li>5.3. Questioning</li> <li>Assessment of knowledge &amp; underpinning skills may be combined</li> <li>Evidence provided for Competency determination will be Valid, Sufficient &amp; Current</li> </ul>
6. Context of assessment	<ul> <li>6.1 Competency assessment may occur in workplace or any accredited simulated environment</li> <li>6.2 Competency assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

Unit 5	Supervise use & maintenance of tools & equipment	
Common		
Unit Code	712.7120.042.05.01	
Unit Descriptor	This Unit of Competency covers the knowledge, skills and attitudes required when supervising the use & maintenance of tools & equipment.	

## **Elements & Performance Criteria**

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables		
1. Condition checking	<ol> <li>Supervise tools and equipment condition checking process</li> <li>Supervise that tools &amp; equipment status recording process is in line with SOP and job requirements.</li> </ol>		
2. Preventative maintenance (PM)	<ul> <li>2.1 Tools &amp; equipment are <i>calibrated</i> in line with specifications</li> <li>2.2 Tools &amp; equipment are lubricated in line with specification</li> <li>2.3 Damaged tools &amp; equipment are logged for replacement.</li> <li>2.4 Supervisor oversees PM process &amp; maintains PM records</li> </ul>		
3. Storage	<ul> <li>3.1 Inventory of tools, instruments and equipment are conducted and recorded as per company practices</li> <li>3.2 Tools and equipment are stored safely in appropriate locations in accordance with manufacturer's specifications or company procedures.</li> </ul>		

## Unit 5 Supervise use & maintenance of tools & equipment Common Range of Variables

	VARIABLES	RANGE
1.	Materials	Including but not limited to: 1.1 Lubricants 1.2 Cleaning materials 1.3 Rust remover 1.4 Rugs 1.5 Spare parts
2.	Tools and equipment	Including but not limited to: 2.1 Tools • Cutting tools - hacksaw, crosscut saw, rip saw • Boring tools - auger, brace, hand drill • Holding tools - vise grip, C-clamp, bench vise • Threading tools - die and stock, taps 2.2 Measuring instruments/equipment 2.3 Relevant Calibration devices
3.	PPE	Including but not limited to: 3.1 Goggles 3.2 Gloves 3.3 Safety shoes 3.4 Aprons/Coveralls
4.	Data logs & records	<ul> <li>4.1 Condition check log</li> <li>4.2 Preventative Maintenance log &amp; records</li> <li>4.3 Requisition documents</li> <li>4.4 Inventory log</li> <li>4.5 Inspection log</li> <li>4.6 Standard Operating Procedures</li> </ul>

Unit 5	Supervise use & maintenance of tools & equipment
Commo	n
Evidenc	e guide

	ASCPECTS OF COMPETENCY		EVIDENCE REQUIREMENTS
1.	Critical aspects of competency	1.1	Selected and used appropriate processes, tools
		1.3	and equipment to carry out task Supervised the PM process in line with SOP & QMS
		1.4	Lubricated and calibrated tools, equipment and instruments according to manufacturer's specifications
		1.5	Logged request for replacement of defective tools, equipment and their accessories
		1.6	Prepared and submitted inventory report where applicable
		1.7	Stored tools and equipment in accordance with SOP, QMS & OHS
2	Underpinning knowledge	2.1	<ul> <li>Tools &amp; Equipment</li> <li>Types and uses of lubricants</li> <li>Types and uses of cleaning materials</li> </ul>
			<ul> <li>Types and uses of cleaning materials</li> <li>Types and uses of measuring instruments and calibration devices</li> </ul>
		2.2	Safety Practices <ul> <li>Use of PPE</li> </ul>
			<ul> <li>Handling of tools and equipment</li> <li>Good housekeeping</li> </ul>
3	Underpinning skills	3.1	Supervisory skills
5		3.2	PM Planning & management
		3.3	Relevant Tools & equipment usage, storage
		3.4	Condition checking & recording
4	Resource Implications	4.1	Condition check log & manufacturers
		4.2	specifications Preventative Maintenance schedule, log & records
		4.3	Requisition documents
		4.4	Inventory & inspection logs
		4.5	Standard Operating Procedures
		4.6	QMS

5 [	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will</i> <i>be Valid, Sufficient &amp; Current</i>
5 (	Context of assessment	<ul> <li>6.1. Competency assessment may occur in workplace or any accredited simulated environment</li> <li>6.2. Assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

## Unit 6 Supervise OHS work issues in the Construction Industry

#### Common

Unit Code	712.7120.042.06.01
Unit Descriptor	This Unit of Common Competency covers the knowledge, skills and attitudes to supervise OHS work issues within any sector of the Construction Industry.

### **ELEMENTS & PERFORMANCE CRITERIA**

ELI	EMENTS		PERFORMANCE CRITERIA Italicized terms are elaborated in the
			Range of Variables
1. Risk	identification	1.1	OHS Risk Hazards in the work area are identified, assessed and reported to a Supervisor/designated person.
		1.2	Supervisor compiles an OHS <i>risk report</i> in line with SOP, QMS & OHS procedures
		1.3	<i>Hazardous materials</i> on a work site are correctly identified and used according to company and legislated procedures.
2. Risk	assessment	2.1.	Supervisor & team <i>assess the OHS risk hazards</i> identified.
		2.2.	Supervisor implements & manages OHS risk assessment plan.
	prevention & ervision	3.1. 3.2.	Supervisor ensures that <b>Safe work practices, duty of</b> <b>care</b> requirements and safe work instructions are implemented & maintained. OHS, hazard, accident or <b>incident</b> reports contribute to
			updating workplace procedures & <i>National OHS</i> <i>legislation.</i>
		3.3.	Correct <i>personal protective equipment (PPE)</i> and clothing for each area of construction work are identified, worn, correctly fitted, used and stored according to SOP.
		3.4.	<i>Measures for controlling risks</i> and construction hazards are applied including <i>training &amp; multi media signage.</i>
		3.5.	Lists of designated OHS personnel names and contact data are visually available throughout the workplace in a range of media.
	ergency edures	4.1.	<b>Response and evacuation procedures</b> are known, practised and carried out effectively when required
		4.2.	Designated personnel are contacted in the event of an emergency.
		4.3.	<i>First aid treatment</i> of minor injuries is carried out correctly and details recorded for use by OHS Supervisor.

### Unit 6 Supervise OHS work issues in the Construction Industry Common Range of Variables

	VARIABLES	RANGE
1.	Risk Identification & Assessment	<ul> <li>1.1. Risk analysis models</li> <li>1.2. OHS regulations</li> <li>1.3. SOP</li> <li>1.4. QMS</li> <li>1.5. Risk reports</li> <li>1.6. Incident reports</li> </ul>
2.	Risk Prevention & supervision	<ul> <li>2.1. Safe work practices</li> <li>2.2. Safety training &amp; competency</li> <li>2.3. Duty of care</li> <li>2.4. Designated persons</li> <li>2.5. Risk control plans</li> <li>2.6. Multi-media signage</li> </ul>
3.	Emergency procedures	<ul> <li>3.1. Response procedures</li> <li>3.2. Evacuation procedures</li> <li>3.3. First Aid treatment</li> <li>3.4. External agency support (Fire, Ambulance, Hospitals)</li> </ul>
4.	PPE	Including but not limited to:- 4.1. Aprons, arm guards, caps, dust masks, respirators, ear muffs, gloves hard hats, reflective vests, overalls safety glasses, boots.
5.	Hazards	Including but not limited to:- 5.1. People 5.2. Chemical spills 5.3. Work in confined spaces 5.4. Trenches, excavations 5.5. Falling objects 5.6. Gasses, fires 5.7. Hazardous materials 5.8. Extereme temperatures 5.9. Infectious diseases 5.10. Handling & moving equipment 5.11. Overhanging, protruding, sharp objects 5.12. Noise, dust, vapours 5.13. Uncontrolled site traffic 5.14. Working at heights

### Unit 6 Supervise OHS work issues in the Construction Industry Common Evidence Guide

	ASPECTS OF	EVIDENCE REQUIREMENTS
	COMPETENCY	EVIDENCE REQUIREMENTS
1.	Critical aspects of competency	<ul> <li>A person demonstrating competency in this unit must be able to provide evidence of ability to;-</li> <li>1.1. Supervise the use of risk information, standards &amp; specifications</li> <li>1.1. Comply with a safety site plan &amp; National &amp; organisational OHS policy/procedures</li> <li>1.1. Supervise the effective implementation of required safety actions relevant to a range of situations &amp; in line with OHS policy and procedures.</li> </ul>
2.	Underpinning knowledge	<ul> <li>2.1. What makes a risk/hazard situation</li> <li>2.2. Identifying types of risks/hazards</li> <li>2.3. OHS &amp; Construction terminology</li> <li>2.4. Safe work practices</li> <li>2.5. Emergency response procedure</li> <li>2.6. Evacuation procedures</li> <li>2.7. First Aid procedures.</li> </ul>
3.	Underpinning skills	<ul> <li>3.1. Identifying/assessing potential hazards</li> <li>3.2. Hazard response management &amp; team work</li> <li>3.3. Communication skills</li> <li>3.4. Hazard management skills</li> <li>3.5. Crisis management</li> </ul>
4.	Resource implications	<ul> <li>4.1. Workplace or simulated work area</li> <li>4.2. OHS data &amp; records</li> <li>4.3. SOP</li> <li>4.4. QMS</li> <li>4.5. Relevant resources</li> <li>4.6. Reporting logs</li> </ul>
5.	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined Evidence provided for Competency determination will be Valid, Sufficient & Current
5.	Context of assessment	<ul> <li>6.1. Competency assessment may occur in workplace or any accredited simulated environment</li> <li>6.2. Assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

## Unit 7 MONITOR GENDER AND SOCIAL EQUITY PRINCIPLES AND POLICIES

Common	
Unit Code	712.7120.042.07.01
Unit Descriptor	This unit covers the knowledge, skills and attitudes to monitor application of principles and policies on gender and social equity contributing to positive and productive work environment. This deals unit deals with ensuring compliance to gender and social equity guidelines in the workplace; implementing gender and social equity in the workplace; and recognizing and preventing gender abuse and other forms of social inequities

ELEMENTS	PERFORMANCE CRITERIA Italicized terms are elaborated in the Range of Variables
<ol> <li>Implement guidelines or rules of conduct related to gender and social equity in the workplace</li> </ol>	<ul> <li>1.1 Workplace practices and work instructions relating to interacting with different social groups based on gender, ethnicity and disability implemented.</li> <li>1.2 Compliance to relevant <i>legislation, codes and national standards</i> that impact on gender and social equity are monitored in the workplace.</li> <li>1.3 Introduction of and amendments to guidelines in the work conduct related to gender and social fairness practices are monitored and implemented in accordance with organizational requirements.</li> </ul>
2. Monitor improvement in workplace guidelines in promoting gender and social equity	<ul> <li>2.1 Suggestions are noted and evaluated with designated personnel on how to improve social interaction and communication in the workplace to better promote gender and social equity</li> <li>2.2 Information is gathered and improvements are suggested to help improve workplace guidelines and policies in promoting observing gender and social fairness.</li> <li>2.3 Gender and social equity issues in the workplace practices are discussed in the workplace with colleagues and designated personnel.</li> <li>2.4 Contributions to the review of workplace guidelines and policies are made within limits of responsibility</li> </ul>

3. Monitor, recognize and act on suspected cases of gender and other forms of social inequity	<ul> <li>3.1 Signs and manifestations of gender and social inequities and its impact in the workplace are monitored and recognized.</li> <li>3.2 Information about or observations of a suspected problem related to gender and social inequity are <i>reported</i> and acted upon.</li> <li>3.3 Location and extent of suspected gender and social</li> </ul>
	inequities is accurately <i>recorded</i> .
	3.4 Reports on the effect of gender and social inequities are completed according to organizational guidelines.

## Unit 7 MONITOR GENDER AND SOCIAL EQUITY PRINCIPLES AND POLICIES

## Common

VARIABLES	RANGE
1. Workplace practices and work instructions	<ul> <li>May include but not limited to:</li> <li>1.1 Social diversity awareness, recognition and analysis in the workplace</li> <li>1.2 Use of gender fair and socially inclusive language in dealing with co-workers and students</li> <li>1.3 Sexual harassment and bullying incident recording and reporting procedures</li> <li>1.4 Verbal instructions from persons with responsibility related to gender and social equity awareness and sensitivity</li> </ul>
2. Legislation, codes and national standards	<ul> <li>May include but not limited to:</li> <li>2.1 Code of Conduct on sexual harassment in TVET institutions under MoES</li> <li>2.2 National Strategy for the Advancement of Women, 2005-2010 (includes goals and programmes to promote Lao women's education, skill levels, income generating opportunities, among others</li> <li>2.3 Lao PDR Law on Development and Protection of Women (Among others, aims to promote women's knowledge and competency, revolutionary morals and virtues, gender equality; seeks to eliminate all forms of discrimination against women; creates enabling conditions for women's participation; and for women to be equal force in national protection and development</li> <li>2.4 Labor Law of Lao PDR, 1994 (Articles 2, 39 &amp; 35)</li> <li>2.5 Constitution of Lao PDR, 2003 (Articles 22, 24 &amp; 27, statement on women of all ethnic groups should receive equal treatment in terms of legal rights, economic and social opportunities)</li> <li>2.6 National obligations to international human rights conventions (Convention on the Elimination of all Forms of Discrimination against Women (CEDAW), 1981; Convention on the Rights of the Child (CRC), 1990</li> </ul>

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3. Suggestions	May include but not limited to:
	3.1 Be sensitive in terms of gender, ethnicity and
	disability in verbal and non-verbal communication 3.2 Stop the repetition of sexist and discriminatory sex
	3.2 Stop the repetition of sexist and discriminatory sex jokes
	3.3 Create and share jokes that are not told at the
	expense of different social groups
	3.4 Recognize the rights of different social groups i.e.
	women, different ethnic groups, the disabled to
	equal access to training and skills development,
	respectful treatment, etc.
4. Designated	May include but not limited to:
personnel	4.1 Human resource Officer
	4.2 Supervisor
	4.3 Manager
	4.4 Owner
5. Workplace	May include but not limited to:
guidelines and policies in	5.1 Guiding workplace conduct against committing
observing gender and social fairness.	and reporting sexual harassment 5.2 Using language that is sensitive in terms of
Social failless:	gender, ethnicity and disability
	5.3 Information on personnel policies that are aligned
	with national and official policies and guidelines
	that uphold the rights of women, ethnic groups
	and the disabled
	5.4 Provision of separate and secure
	accommodations, toilets wash and resting areas
	for women, ethnic groups and disabled people
	5.5 The designation of a gender focal point among
	teachers, non-teaching staff and among student
	population.
6. Gender and social	May include but not limited to:
equity issues	6.1 Sexual harassment
	<ul><li>6.2 Bullying</li><li>6.3 Voyeurism</li></ul>
	6.4 Different forms of gender-based violence
	6.5 Inappropriate and discriminatory language
	6.6 Sex jokes that are discriminatory against women,
	ethnic groups, disabled people
	6.7 Discrimination in the workplace

7. Signs or	May include but not limited to:
manifestations	7.1 Sub-standard performance, social withdrawal of
	affected group or individual
	7.2 Lack of motivation to advance or excel
	7.3 Absenteeism, intention to resign without reason
	7.4 Display of fear, nervous and seemingly irrational
	behavior of affected group in the presence of
	perpetuator
8. Reported	May include but not limited to:
	8.1 Verbally (face-to-face or through communication
	equipment)
	8.2 In writing (memo, notes, faxes, email or electronic
	messages)
	8.3 Witness or third party accounts
9. Recorded	May include but not limited to:
	9.1 Incident report
	9.2 Public petitions
	9.3 CCTV in the workplace

## Unit 7 MONITOR GENDER AND SOCIAL EQUITY PRINCIPLES AND POLICIES

Common Evidence Guide	
ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS
1. Critical aspects of Competency	<ul> <li>Assessment must show that the candidate:</li> <li>1.1 Demonstrated knowledge of workplace practices and work instructions.</li> <li>1.2 Described relevant legislations, codes and national standards related to gender and social equity issues in the workplace</li> <li>1.3 Followed workplace practices, policies and guidelines related to gender and social equity</li> <li>1.4 Contributed to improve workplace guidelines in promoting gender and social equity</li> <li>1.5 Recognized and reported on suspected cases of gender and other forms of social inequity</li> <li>1.6 Reported, recorded or became aware of the need to report and document lack of compliance with guidelines and policies on gender and social fairness in the workplace</li> </ul>
2. Underpinning Knowledge	<ul> <li>2.1 Relevant legislation from all levels of government on gender and other social equity issues involving ethnic groups and disability</li> <li>2.2 Relevant gender and social equity official legislation, policies and workplace practices and procedures</li> <li>2.3 Good practice approaches relevant to work area particularly in regard to observance of and compliance with guidelines and policies that uphold and promote gender and social equity.</li> <li>2.4 Gender and other social equity issues, especially in regard to sexual harassment and gender and other discrimination in the workplace</li> <li>2.5 Gender issues in workplace traditionally not associated with women</li> <li>2.6 General work place practices and their potential impact on the gender and other dimensions of social equity.</li> </ul>

<ul> <li>3. Underpinning Skills</li> <li>4. Resource</li> </ul>	<ul> <li>3.1 Discuss and explain gender and other social equity issues in workplace</li> <li>3.2 Communicate with co-workers and students in an inclusive manner that respects the rights of the different groups that constitute the workplace and the classroom</li> <li>3.3 Recognize signs and manifestations of sexual harassment and other forms of gender-based violence in the workplace</li> <li>3.4 Follow workplace directions and instructions</li> <li>3.5 Ability to report and document cases of sexual harassment and other forms of gender-based violence and violence directed at other disadvantaged groups</li> <li>The following resources <b>MUST</b> be provided:</li> </ul>
4. Resource Implications	<ul> <li>4.1 Basic sensitization workshop on gender and other social equity issues</li> <li>4.2 Legislation, policies, procedures, protocols and local ordinances relating to gender and social equity.</li> <li>4.3 Case studies and scenarios relating to the reporting and handling of cases of sexual harassment and other forms of gender-based violence</li> </ul>
5. Methods of Assessment	<ul> <li>Competency may be assess through:</li> <li>5.1 Written or oral Examination</li> <li>5.2 Interview or Third Party Reports</li> <li>5.3 Certificate of attendance in basic sensitization workshop on gender and other social equity issues</li> </ul>
6. Context for Assessment	<ul> <li>6.1 Competency may be assessed in actual workplace or in an assessment center.</li> <li>6.2 Assessment must be undertaken in accordance with Lao PDR CBT assessment guidelines.</li> </ul>

G	Core Units of Competency	
Unit 1	Supervise Contractors	
Core	-	
Unit Code	712.7120.043.01.01	
Unit Descriptor	This unit of Core Electrical Competencies deals with the knowledge, skills and attitudes required when supervising building & construction contractors	

#### Unit 1 Elements & Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA	
LEEMENTS	Italicized terms are elaborated in the	
	Range of Variables	
1. Manage contractor	1.1. Contractor selection based on business plan	
selection	requirements.	
	1.2 Formal <i>contractor/subcontractor structures</i> agreed and	
	posted	
	1.3. Contractor risk planning completed and reported	
2. Review	2.1. Management plan developed for	
contractors	contractors/subcontractors to ensure contractual	
performance.	obligations are met	
	2.2. Contractor performance data records maintained in line with SOP/QMS	
	2.3. Contractor <i>compliance risks</i> identified & acted upon	
	2.4. Contractor terms of engagement reviewed & reinforced	
	as required	
3. Evaluate	3.1. Performance & compliance evaluation systems	
contractor	developed & managed.	
performance &	3.2. Evaluation data gathered is managed in line with	
compliance	SOP/QMS regarding security & confidentiality.	
	3.3. Feedback & appeals systems established & managed.	
	3.4. All actions taken against a contractor will be in line with the agreed SOP, QMS & terms of engagement	

## Unit 1 Supervise Contractors Core

	VARIABLES		RANGE
1.	Contractor	1.1	Invitations to tender
	selection	1.2	Financial viability records/checks
		1.3	Tender evaluation
		1.4	Tender awarding/signing
2.	Business plan &	2.1	Number of subcontractors required within contract
	contractor		timeframe
	structure	2.2	Calculating hours required per work activity
	requirements	2.3	Calculating work required per work stage
		2.4	Estimating project timeframe start to finish
		2.5	Identifying work sequence & job roles
3.	Reviewing	3.1	Anecdotal evidence
	contractor	3.2	Risk reports
	performance	3.3	Terms of engagement
		3.4	Data reviews
		3.5	Contractor observation
4.	Contractor	4.1	Milestone & benchmark maintenance
	compliance		Contractor involvement & input in project meetings
	requirements	4.3	Monitoring & evaluation throughout term of contract.
		4.4	Communication framework with all contractors

## Unit 1 Supervise Contractors

Core

Evidence G	uide
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ASCPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS		
1. Critical aspects of competency	<ul> <li>Assessment requires evidence that the candidate has:-</li> <li>1.1 Supervised work planning &amp; implementation effectively.</li> <li>1.2 Identified subcontractor needs based on agreed workloads</li> <li>1.3 Assessed the contractor review systems for validity</li> <li>1.4 Established a contractor management system to manage timeframes</li> <li>1.5 Demonstrated how to address below performance contractor performance</li> </ul>		
2. Underpinning knowledge	<ul> <li>2.1. Tender procedures, regulations &amp; procedures.</li> <li>2.2. Industrial regulations structures &amp; procedures</li> <li>2.3. Industry subcontracting systems &amp; processes</li> <li>2.4. Licensing regulations</li> <li>2.5. Subcontractor administration &amp; performance systems</li> <li>2.6. SOP &amp; QMS requirements</li> <li>2.7. ISO environmental standards (14000)</li> <li>2.8. Safe work practices</li> </ul>		
3. Underpinning skills	<ul> <li>3.1. Supervisory &amp; Management skills</li> <li>3.2. Financial planning skills</li> <li>3.3. Planning &amp; decision making</li> <li>3.4. Tendering-works, services, supplies</li> <li>3.5. Supervisory &amp; monitoring skills</li> <li>3.6. Computer operations</li> <li>3.7. Monitoring &amp; evaluation</li> <li>3.8. Reporting and compliance planning</li> </ul>		
4. Resource implications	<ul> <li>4.1. Workplace</li> <li>4.2. Resources appropriate for Contract Supervisors</li> <li>4.3. Relevant codes, regulations, SOP, QMS,</li> <li>4.4. Computer with drawing software and Project management software</li> </ul>		
5. Methods of assessment	Competency may be assessed through: 5.1. Observation 5.2. Questioning 5.3. Portfoilo/Interview or Third Party Reports Evidence provided for Competency determination will be Valid, Sufficient & Current		
6. Context for Assessment	<ul><li>6.1. Competency may be assessed in actual workplace or in an accredited assessment center.</li><li>6.2. Assessment must be undertaken in accordance with LAO CBT assessment principles.</li></ul>		

Unit2 Core	Cost building & construction projects	
Elements & Perform	ance Criteria	
Unit Code	712.7120.043.02.01	
Unit Descriptor	This Unit of Competency covers the skills, knowledge and attitudes required to supervise estimated costs for building & construction projects	

ELEMENTS PERFORMANCE CRITERIA				
		Italicized terms are elaborated in the Range of Variable		
		Training Components		
1.	Interpret plans & specifications	<ol> <li>Project <i>plans &amp; specifications</i> sourced and interpreted.</li> <li>Levels, heights, gradients &amp; other relevant measurements are interpreted &amp; recorded.</li> <li>Supervise material quantities planning, based on plans, measurements &amp; specifications</li> </ol>		
2.	Calculate Labour costs	<ul> <li>2.1. On site personnel numbers, categories and time requirements estimated &amp; approved.</li> <li>2.2. Labour hours for non-contract elements of on-site work are calculated</li> <li>2.3. Costs/rates for all on-site work calculated &amp; approved.</li> </ul>		
3.	Establish physical resource requirements.	<ul> <li>3.1. Physical resource requirements identified &amp; recorded.</li> <li>3.2. Supervise the calculations of materials list &amp; quantities against standard quantities data list.</li> <li>3.3. Supplier cost estimates obtained</li> <li>3.4. Supervise the identification &amp; costing of <i>Plant &amp; equipment requirements</i>.</li> </ul>		
4.	Develop estimated project costs	<ul> <li>4.1. Labour rates &amp; material costs are applied/recorded</li> <li>4.2. Unit Cost estimates are applied &amp; recorded</li> <li>4.3. Operational support cost elements identified &amp; costed (Insurance, Health, Environment Agency,, Waste management, and other relevant statutory or additional costs are applied)</li> <li>4.4. Company overhead recovery &amp; margins applied</li> <li>4.5. Completed estimated project costs calculated for inclusion in tender.</li> </ul>		

## Unit 2 Cost building & construction projects Core

VARIABLES	RANGE		
1. Plans &	1.1 Building codes		
specifications	1.2. Materials lists & quantity schedules		
	1.3. Material specifications		
	1.4. Sketches & drawings		
	1.5. Statements of requirements		
2. Plant/equipment	Including but not limited to;		
Requirements.	2.1. Communications equipment		
	2.2. Conveyors		
	2.3. Heavy equipment including, wheeled & tracked		
	earthmoving equipment, trucks, articulated vehicles		
	2.4. Hoists, mobile & tower cranes		
	2.5. On site equipment including Compressors, Pumps,		
	generators, portable lighting equipment, Listing		
	equipment, portable compaction equipment		
3. Units Costs	Including but not limited to;		
	3.1. Construction costs per square meter		
	3.2. Pipe installation costs per meter		
	3.3. Installation of sanitary ware per unit		
	3.4. Foundation laying per meter		
	3.5. Slab laying per square meter		
	3.6. Laying steel tray roofing per square meter.		
	3.7. Masonry walls per square meter		
	3.8. Tiling per square mater		
4. Project Costs	Including but not limited to;-		
	4.1. Building/Construction costs		
	4.2. Construction costs		
	4.3. Statutory requirement costs		
	4.4. Consumables		
	4.5. Organisation & subcontract labour hours		
	4.6. Project Administration costs		
	4.7. Waste removal costs		

## Unit 2 Cost building & construction projects Core

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Evidence guide			
ASPECTS OF	EVIDENCE REQUIREMENTS		
COMPETENCY			
1. Critical aspects of	Assessment requires evidence that the candidate has;		
competency	1.1. Identified materials required for the project		
	1.2. Complied information about materials supply		
	1.3. Interpreted measurements & calculated quantities & costs		
	1.4. Planned & allocated human resources		
	1.5. Identified & costed other project related costs		
	1.6. Produced documentation that meets the timeframes &		
	quality standards required by the organization.		
2. Underpinning	2.1. Relevant Lao PDR construction codes & labour		
knowledge	regulations		
	2.2. Reading & interpreting building drawings & specifications		
	2.3. Operation & structure of costing & contracting systems		
	2.4. Commissioning processes & regulations		
	2.5. Computer operations		
	2.6. Environmental laws & procedures		
	2.7. Knowledge of OHS		
3. Underpinning	3.1 Communication skills		
Skills	3.2 Reading & Interpretation of construction drawing &		
	specifications		
	3.3 Contract resolution skills		
	3.4 Cost estimation for physical & human resources		
	3.5 Operating computers to manage data & report		
	3.6 Financial planning & control		
4. Resource	The following resources should be provided;		
Implications	4.1. Workplace location.		
	4.2. Computer (Drawing Hardware & software & ancilliary		
	equipment)		
	4.3. Cost estimating planning requirements & data records		
	4.4. Labour, Health & Insurance regulations		
5. Methods of	Competency may be assessed through:-		
assessment	5.1. Observation		
	5.2. Portfolio/Interview		
	5.3. Questioning		
	Assessment of knowledge & underpinning skills may be combined		
	Evidence provided for Competency determination will be Valid,		
	Sufficient & Current		
6. Context for	6.3. Competency assessment may occur in workplace or any		
assessment	accredited simulated environment		
	6.4. Assessment must be undertaken in accordance with the		
	Lao PDR CBT assessment guidelines		

## Unit 3 Supervise services layout & connection methods for construction projects

Core

Elements & Performance Criteria

Unit Code	712.7120.043.03.01	
Unit Descriptor	iptor This Unit of Competency covers the skills, knowledge and	
	attitudes required when supervising services layout & connection	
	methods for medium rise construction projects.	

ELEMENTS PERFORMANCE CRITERIA			PERFORMANCE CRITERIA
		Italicized terms are elaborated in the Range of Variable	
		-	Training Components
1.	Evaluate water	1.1.	Sketch domestic <i>water supply</i> , connection & layout from
	methods,		supply point in line with relevant regulations.
	supply &	1.2.	Explain process of maintaining water levels in storage
	layouts		tanks using single & two stage pumping systems
		1.3.	Water storage tanks limitations identified & addressed
2.	Evaluate	2.1.	Sketch sewerage connections & layouts in line with
	sewerage &		relevant regulations & standards.
	drainage	2.2.	Assess stack types with reference to building type &
	layouts &		number/type of fixtures
	disposal	2.3.	Assess methods to connect main drains to sewers in line
	methods		with relevant regulations & standards.
		2.4.	Monitor collection, treatment & disposal of prohibited
			discharges in non-domestic buildings.
3.	Evaluate	3.1.	Methods of mechanical ventilation and air distribution
	mechanical		systems are identified & sketched.
	ventilation & air	3.2.	Mechanical ventilation & air distribution system design
	distribution		layout is appropriate to the construction project
	methods &		requirements.
	layouts		
4.	Evaluate range	4.1.	Operating principles of hot water systems evaluated in line
	of hot water		with construction requirements
	systems	4.2.	Hot water system and design layout identified & approved
	<b>0</b>		in line with construction project requirements.
5.	Specify	5.1.	External electrical supply procedures are identified and
	requirements &		complied with.
	layout for	5.2.	Supervise Electrical installation system design, <i>cabling</i>
	electrical &	- 0	and layout in line with LEC regulations & standards.
	electronic	5.3.	Supervise Electronic installation system design & layout in
	installations.		line with LEC regulations & standards.
6.	Evaluate natural	6.1.	Roof construction methods for daylight transmission are
	lighting systems	~ ~	evaluated for function.
		6.2.	Daylight lighting systems are evaluated against cost and
-		74	maintenance values.
7.	Supervise	7.1.	Fire protection authorities for range of construction

decign of fire		buildings are identified
design of fire		buildings are identified.
protection	7.2.	Sprinkler systems, fire hoses & extinguishing agents and
standards		applications are identified and in line with relevant
		regulations & standards.
	7.3.	Fire detectors, alarm systems and fire doors are designed
		in line with relevant construction regulations & standards.
	7.4.	Fire escape system requirements included in construction
		design.

# Unit 3 Supervise services layout & connection methods for construction projects

## Core

	VARIABLES	RANGE	
1.	Water supply	<ul> <li>Includes but not limited to:</li> <li>1.1. Single &amp; two stage pumping</li> <li>1.2. Multi-function &amp; single function</li> <li>1.3. Tank storage supply, public water supply, reservoir heights</li> <li>1.4. Town supply</li> </ul>	
2.	Sewerage connection & layout	<ul> <li>Includes but not limited to:</li> <li>2.1. Graded or vertical discharge pipes</li> <li>2.2. Inspection shaft, overflow relief gullies (ORG)</li> <li>2.3. Local authority sewerage drainage systems</li> <li>2.4. Septic or biochemical treatment unit</li> <li>2.5. Pressure meter</li> <li>2.6. Thermometer</li> <li>2.7. Low voltage power supply (DC)</li> <li>2.8. Computers (PC/laptop)/Programming console</li> </ul>	
3.	Mechanical ventilation	<ul> <li>Includes but not limited to:</li> <li>3.1. Air conditioning applications</li> <li>3.2. Air distribution including mechanical ventilation in enclosed areas</li> <li>3.3. Air filtration systems and filters &amp; ducting sytems</li> </ul>	
4.	Hot water systems	<ul> <li>May include but are not limited to:</li> <li>4.1. Area to be serviced</li> <li>4.2. Available energy sources</li> <li>4.3. Installation height</li> <li>4.4. Number of outlets</li> <li>4.5. Building usage &amp; occupancy types</li> <li>4.6. Type of system</li> </ul>	
5.	Lighting systems	<ul> <li>5.1. Artificial Lighting systems.</li> <li>5.2. Natural lighting systems</li> <li>5.3. Emergency lighting systems</li> <li>5.4. Cabling access</li> </ul>	
6.	Electronic/Electronic cabling systems	Includes the following but not limited to: 6.1. Cabling types • Data • Lift Control • Power supply • Telecommunications • Transmitters • Computers	

6.2.	Cabling access
	Installation
	Maintenance
	Repair
	Extensions
6.3.	Equipment layout
	Computers
	Telephones
6.4.	Safeguards

# Unit 3 Supervise services layout & connection methods for construction projects

Core	
Evidonco	Guida

Evidence Guide	
ASPECTS OF COMPETENCY	EVIDENCE REQUIREMENTS
<ol> <li>Critical aspects of competency</li> </ol>	<ul> <li>Assessment requires evidence that the candidate has;</li> <li>1.1 Complied with OHS &amp; organizational quality procedures &amp; processes</li> <li>1.2 Interpreted relevant codes &amp; legislation relation to supervision &amp; performance of service installations</li> <li>1.3 Applied principles relating to service installations accurately.</li> <li>1.4 Identified service installations, faults &amp; hazards according to LEC requirements.</li> </ul>
2. Underpinning knowledge	<ul> <li>2.1. Service installation terms, design concepts &amp; principles</li> <li>2.2. Device &amp; system hazards</li> <li>2.3. Installation &amp; Cabling methods</li> <li>2.4. Drawing interpretations &amp; specifications</li> <li>2.5. Nature of materials &amp; effect on performance relating to service installations</li> <li>2.6. Relevant licensing arrangements</li> </ul>
3. Underpinning Skills	<ul> <li>3.1. Application of design concepts &amp; principles relating to service installations</li> <li>3.2. Supervision, communication &amp; Problem solving skills</li> <li>3.3. Relevant numeracy skills</li> <li>3.4. Fault finding skills</li> <li>3.5. Supervision of OHS procedures</li> <li>3.6. Compliance Report writing</li> </ul>
4. Resource Implications	<ul> <li>The following resources should be provided;</li> <li>4.1. Design brief, drawings, specifications, codes, design concepts, construction schedules</li> <li>4.2. Research data, systems, information</li> <li>4.3. Access to relevant legislation, regulations and codes of practice.</li> </ul>
5. Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be Valid,</i> <i>Sufficient &amp; Current</i>
<ol> <li>Context for assessment</li> </ol>	<ul> <li>6.1. Competency assessment may occur in workplace or any accredited simulated environment</li> <li>6.2. Assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>

## Unit 4 Supervise Construction Works

CORE

#### Elements & Performance Criteria

Unit Code	712.7120.043.04.01	
Unit Descriptor	This Unit of Competency covers the skills, knowledge and	
	attitudes required when supervising construction works projects.	

### **ELEMENTS & PERFORMANCE CRITERIA**

	ELEMENTS		PERFORMANCE CRITERIA
		Itali	cized terms are elaborated in the Range of Variable Training
1.	Supervise the	1.1	Components All payments made in accordance with contract orders &
1.	administration	1.1	allowances
	of claims &	12	Insurance claims resulting from site loss or damage are
	payment		completed & processed in line with contract requirements.
	processes	1.3.	Administrative processes are conducted & supervised in
	•		line with relevant regulatory & organizational
			requirements
2.	Supervise &	2.1	Dairy of <b>on-site communications</b> & events is maintained &
	maintain on-site		involves contractors, inspectors, unions, individuals,
	communications	2.2	suppliers.
		2.2.	Site reports detailing specific supervisory inspections are prepared & maintained up to date.
		2.3.	Variation requests & outcomes are recorded, maintained
		2.0.	and actioned as agreed.
3.	Supervise	3.1	Project Quality Management System & procedures to
	compliance of		assure work performance established & operational
	quality control	3.2.	Non-compliance issues regarding quality & time are
	procedures		recorded and actioned in line with QMS & contract.
		3.3.	External authority (fire, health etc) Inspections arranged and
4.	Supervise	4.1	outcomes recorded. <i>Project administration processes</i> & preparation for
4.	completion of	4.1	practical completion are implemented in line with QMS &
	project		contract requirements.
	administration	4.2.	Completion inspection procedure is communicated to client
	processes		& applied.
	-	4.3.	Handover procedures implemented in line with contract &
			QMS.
		4.4.	Construction related certificates & relevant reports are provided to client at handover
		45	Defects liability process commenced as closed in line with
		т.0.	contract, QMS & defects lists.

## Unit 4 Supervise Construction Works Core

	VARIABLES	RANGE
1.	Regulatory & organizational requirements	<ul> <li>Include but not limited to:-</li> <li>1.1. Building approval conditions</li> <li>1.2. Contract documents &amp; engineer reports</li> <li>1.3. Environmental standards</li> <li>1.4. Planning, Scheduling</li> <li>1.5. Risk management</li> <li>1.6. QMS</li> <li>1.7. Safety planning &amp; records</li> <li>1.8. Variation &amp; site visit records</li> <li>1.9. Financial planning, control and processing</li> </ul>
2.	On site communication	<ul> <li>Includes but not limited to;-</li> <li>2.1. Supervising &amp; allocating human resources</li> <li>2.2. Facilitating dispute prevention &amp; resolution.</li> <li>2.3. Establishing functioning communication links with the regulatory authorities.</li> <li>2.4. Supervising efficient scheduling &amp; dispersal of plant &amp; equipment</li> <li>2.5. Maintaining environmental controls &amp; obligations</li> <li>2.6. Supervising on site meetings</li> <li>2.7. Supervise expenditure</li> <li>2.8. Supervise procurement planning &amp; management</li> </ul>
3.	Quality Management procedures	<ul><li>3.1. Goods receiving</li><li>3.2. Work/contract quality auditing &amp; compliance</li><li>3.3. Client review issues recorded &amp; actioned</li></ul>
4.	Project administration processes	<ul> <li>4.1. Supervise Contract variations</li> <li>4.2. Defect identification &amp; rectification</li> <li>4.3. Supervise Project progress</li> <li>4.4. Supervise site inspections</li> <li>4.5. Supervise certification process &amp; attainment</li> <li>4.6. Supervise payment processing</li> </ul>

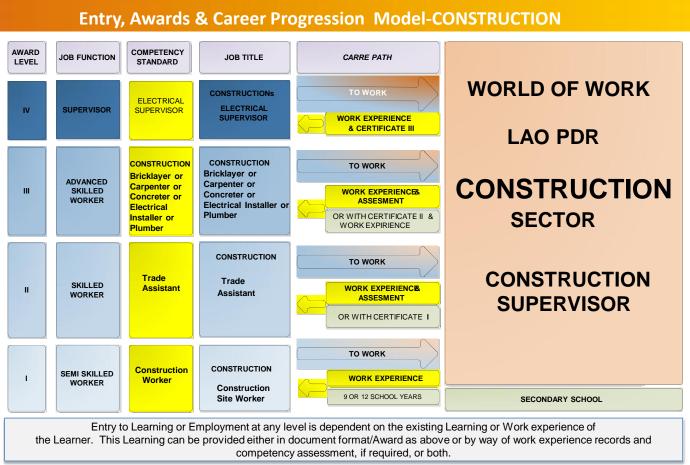
## Unit 4 Supervise Construction Works Core

	PECT OF COMPETENCY	EVIDENCE REQUIREMENTS		
1.	Critical aspects of competency.	<ol> <li>Administer claims, variations, drawings for work completed &amp; materials supplied, in line with contract &amp; QMS</li> <li>Establish onsite communication &amp; information management systems.</li> <li>Supervise site safety policy &amp; procedures</li> <li>Supervise quality of work provided in line with contract &amp; QMS.</li> <li>Maintain QMS compliance data records &amp; actions recommended and achieved.</li> <li>Supervise completion &amp; close out process.</li> </ol>		
2.	Underpinning Knowledge	<ul> <li>2.1. Works/Service/Supplies contracts</li> <li>2.2. Contract payment systems &amp; obligations</li> <li>2.3. Construction standards</li> <li>2.4. Contractual certification requirements</li> <li>2.5. Contract variation procedures &amp; supporting documentation</li> </ul>		
3.	Underpinning skills	<ul> <li>3.1. Application of contract terms &amp; conditions</li> <li>3.2. Contract terms &amp; QMS application</li> <li>3.3. Communication &amp; data maintenance systems</li> <li>3.4. Supervisory/Management skills</li> </ul>		
4.	Resource implications	<ul> <li>4.1. On site safety signs &amp; data records, site visit records, variation request records, accident records, QMS, relevant contract data records.</li> <li>4.2. Construction codes, regulations &amp; standards</li> <li>4.3. Office equipment</li> <li>4.4. Relevant construction literature.</li> </ul>		
5.	Methods of assessment	Competency may be assessed through:- 5.1. Observation 5.2. Portfolio/Interview 5.3. Questioning Assessment of knowledge & underpinning skills may be combined <i>Evidence provided for Competency determination will be Valid,</i> <i>Sufficient &amp; Current</i>		
6.	Context for assessment	<ul> <li>6.1. Competency assessment may occur in workplace or any accredited simulated environment</li> <li>6.2. Assessment must be undertaken in accordance with the Lao PDR CBT assessment guidelines</li> </ul>		

## Annex 1 Entry, Awards & Career Progression Model



ADB Grant 0211-LAO STVET Project



Award entry & progression requirements MMR AUT V1.pptx

#### Annex 2 Competency Standard development team Construction

No.	Name and Surname	Organization/Company	Job Expert
1. S	Mr Khampheng Sitthivong	STVET Project	NC
2.	Mr Paul Farrelly	STVET Project	IC

#### Resource Person / Methodologist

3.	Mr Chanthachone	Lao – Korea VTC	Plumber
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#### Resource Persons / Company & Industry

4.	Mr Phouvanh Vilahong	Luangpaseuth	Construction
5.	Mr Vilaphonexay Sihavong	Luangpaseuth	Construction

#### Resource Persons / Public & Private TVET Institutions

		<b>T I I I I I I I I I I</b>	<b></b>
6.	Mr. Khamtanh Simalavong	Trainer Nampapa (WTC)	Plumber
7.	Mr Maytry Xamountry	Vocational Education Development Center	Electricity
8.	Mr Souvilay Laybouaban	Trainer(EDLTC)	Electricity
9.	Mr Taktoyoudtiya Homrasmy	Technical College Pakpasak Vientiane	Construction
10.	Mrs. Amphaychith Boudbouathong	Technical College Pakpasak Vientiane	Construction
11.	Mr Phouvong Saliou	Savannakhet Vocational Technical School	Construction
12.	Mr Bounterm Khamisy	Vocational Education Development Center	Construction
13.	Mr Phasy Phanthavong	Trainer(EDLTC)	Electricity
14.	Mr Sifong Thongpasseuth	Technical College Pakpasak Vientiane	Construction